

# Welcome TO eWIC



## What is eWIC?

WIC benefits available to you and your household, for current and future months, that are placed on an eWIC card.

## Easy to Use

- Food benefits are added to the eWIC card during your WIC appointments.
- The card allows you to buy only what you need.
- Benefits remain on the eWIC card until they expire at the end of the month.



## Safety Tips

- Keep your PIN private, only share with someone you trust.
- Do not write your PIN on the eWIC card.
- If you forget your PIN or want to change it, visit your WIC local agency.

## Fraud

To report suspected fraud, call (800) 424-9121 or visit [www.usda.gov/oig/hotline.htm](http://www.usda.gov/oig/hotline.htm)

It is illegal to  
buy, sell, trade,  
or give away  
WIC benefits.

## eWIC Shopping

1. Review the shopping list provided from your WIC local agency or ask the store for a printout of your benefit balance.
2. The shopping list will identify all household food benefits available on the eWIC card.
3. Shop only at approved WIC retailers that are identified with the decal.
4. Tell the cashier you are using an eWIC card before items are scanned.
5. Inform the cashier if you have any coupons you would like to use.
6. The cashier will ask you to insert your eWIC card, enter your four-digit PIN, and press the enter button on the keypad.  
*\*Your eWIC card will be locked after seven (7) invalid PIN attempts. Visit your WIC local agency to unlock your card.*
7. The WIC-approved food items will be deducted from the eWIC card.
8. Check the receipt to ensure the items are correctly deducted and press the key to confirm your purchase.
9. If you purchase non-WIC items, the cashier will ask you how you would like to pay for those items.
10. When the WIC transaction is complete, you will be prompted to remove your card and a tone or beep will sound.
11. The cashier will give you a receipt with your remaining balance for the current month.
12. Make sure you have your eWIC card and receipt when you leave the store.
13. Unused benefits will not carry over to the next month.



## Card Lost, Stolen, or Damaged

Immediately contact your WIC local agency or call (800) 554-2544, 24 hours a day, seven (7) days a week.



Missouri Department of Health and Senior Services  
WIC and Nutrition Services

(800) TEL-LINK (800-835-5465) • [WIC.MO.GOV](http://WIC.MO.GOV)

This institution is an equal opportunity provider.

Services provided on a nondiscriminatory basis. • Hearing- and speech-impaired citizens can dial 711.

